

A+nyWhere Learning System®, Browser Version
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A+LS Browser Version and Microsoft Windows XP, Home and Professional, Service Pack 2

Microsoft will be releasing Windows XP, Service Pack 2 this month. This service pack was designed to address Windows XP security issues and could adversely affect many applications, including A+LS. In testing Service Pack 2 with the A+LS Browser Version, the only issue we discovered was that Service Pack 2 adds pop-up blocker functionality to Internet Explorer. This affects the Browser Version of A+LS if Internet Explorer is not configured to allow pop-ups after the service pack is installed.

Symptoms:

At the log in page for the A+LS sites there is a bar at the top of the page that reads: "Pop-up blocked. To see this pop-up or additional options click here...". You may also get a dialog box that reads in part: "Did you notice the information bar?"

Resolution:

1. When accessing an A+LS URL, you could receive a dialog box warning that the site has been blocked.
2. Just under the address bar you will see a "pop-up blocked" message and menu bar.
3. Click the pop-up menu bar and select, "Always allow pop-ups from this site".
4. Select the confirmation message to allow pop-ups from this site.