

A+nyWhere Learning System[®]
TECHNICAL BULLETIN #2
March 31, 2004

Network Operating System Service/Support Packs

During the process of testing Release 7, both Novell and Apple released multiple enhancements to their Network Operating Systems. In some cases, these enhancements forced installation of a different version of Java or a different version of MySQL, which caused us to make adjustments in A+LS. (This is why Release 7 was delayed.) In some cases, application of these operating system enhancements by a customer can cause an existing installation of A+LS to function improperly.

Fix:

We try very hard to test every operating system enhancement when it comes out (usually before). Effective immediately, we will: (1) post the results of this testing, and any required workarounds, to www.amered.com/tech_info immediately; and, (2) advise customers, via a new package insert, of both the operating environments in which complete tests have been done and the potential risks of applying network operating system enhancements prior to checking this site. A copy of this new package insert is attached.