

A+dvanced Learning System[®]
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Potential Instability with Windows XP

Because the A+dvanced Learning System is a 16-bit application not designed for use on 32-bit operating systems, its ability to run without substantial support on the latest 32-bit systems is beginning to erode. As time goes on, Microsoft seems less concerned about its ability to support "legacy" 16-bit applications (it has been over 8 years since 32-bit became the standard). This issue is becoming more acute with each successive update of Windows XP and, while "v2" works very well in most XP environments, we can no longer include XP on the list of supported platforms.

Fix:

Effective immediately:

- 1) All A+dvanced Learning System tech specs are being written to exclude XP. The new specs can be found at http://www.amered.com/adv_requirements.php.
- 2) Existing customers who have upgraded to XP and experience problems will be referred to their Valued Distributor for upgrading to a state-of-the-art 32-bit program, the A+nywhere Learning System. A sample of the "canned" email used for this is attached. The Valued Distributor will be copied when this email is sent to the customer.
- 3) If it is absolutely necessary for XP customers who have problems to run "v2" in an XP environment, there are a few things to try that sometimes work. These are highlighted in the attachment.

The bottom line is that 32-bit has been the standard for over 8 years now, and the only product AEC offers that will function properly in the most modern environments is the A+nyWhere Learning System[®].